One-Day Seminar on

The Centenary of the Bahá'í Faith in Australia

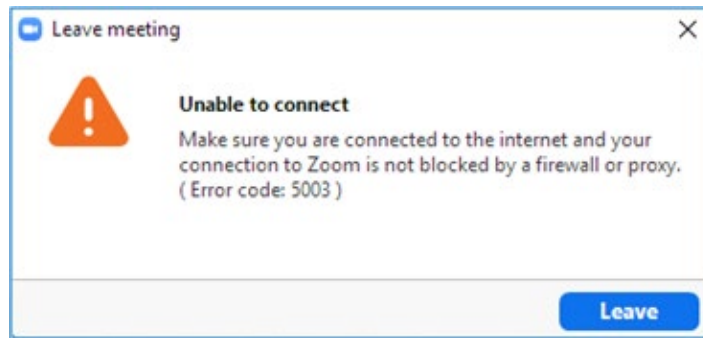| Video platform	Zoom
Click this link to download Zoom software	https://zoom.us/support/download
Seminar date and time	Saturday 19th of September 2020 10:00 am – 4:00 pm

1.

Join URL

https://zoom.us/j/99385068116?pwd=Q0p1eHdZMTViajNzQ2N0V3FPRlNKQT09

2.

Meeting ID and Passcode

Meeting ID: 993 8506 8116

Passcode: Sem19Sep20

3.

One tap mobile

+61871501149,,99385068116#,,,,,,0#,,6748505973# Australia

+61280156011,,99385068116#,,,,,,0#,,6748505973# Australia

4.

Dial by your location

+61 8 7150 1149 Australia

+61 2 8015 6011 Australia

+61 3 7018 2005 Australia

+61 731 853 730 Australia

+61 861 193 900 Australia

Meeting ID: 993 8506 8116

Passcode: 6748505973

Find your local number: https://zoom.us/u/adg2YFynlx

Accessing the video conference platform:

1. Download Zoom

2. Sign up as a new user, or log in with your username and password

3. Click this link to join the video session

   https://zoom.us/j/99385068116?pwd=Q0p1eHdZMTViajNzQ2N0V3FPRlNKQT09

4. If you are logging with Meeting ID, then password is: Sem19Sep20

5. Turn on video and microphone when joining the session

For technical help: 0470 464 291

Troubleshooting steps:

1. **Zoom may not open** if your <u>virus protection software</u> or <u>firewall</u> **blocks** it. In this case you would get the warning message below:

   <u>To fix the problem</u>, please **temporarily turn off** your virus protection or firewall.

2. **How to download and install Zoom**
   https://www.youtube.com/watch?v=qsy2Ph6kSf8&list=PLKpRxBfeD1kEM_I1lId3N_Xl77fKDzSXe&index=1

3. **How to join (describing the two most common methods)**
   https://www.youtube.com/watch?v=hIkCmbvAHQQ&list=PLKpRxBfeD1kEM_I1lId3N_Xl77fKDzSXe&index=2

4. **Sound Issue**: If your sound is cutting through perhaps it might be because of the band width (internet speed) issue. In this case, if you turn off your video, as a trade-off, you would be able to hear/talk continually with no interruptions.

5. **Microphone does not work**: please press the up arrow (^) next to the microphone symbol at the bottom of the screen (if not visible exit the full screen mode) and select the right microphone. In majority of the cases it is integrated with your webcam device. In this case select your webcam for sound, otherwise select the Windows sound.

6. **No Video Issue**: please press the up arrow (^) next to the "Start Video" symbol at the bottom of the screen and select the name of your webcam device.

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