

Community Celebration with Dignitaries

| | |
|---|---|
| Video platform | Zoom |
| Click this link to download Zoom software | https://zoom.us/support/download |
| Community Celebration with Dignitaries program date and time | Saturday 24 th of October 2020 7:00 pm – 8:15 pm |

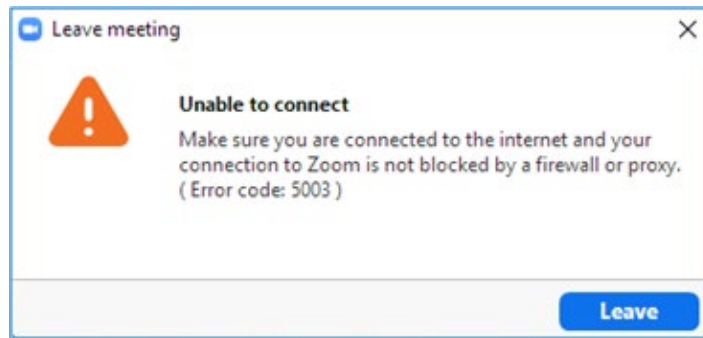
- 1. Join URL**
<https://zoom.us/j/99904262391?pwd=dnRJQldUMHkvNDhxQnNQVONKbWE2Zz09>
- 2. Meeting ID and Passcode**
Meeting ID: 999 0426 2391
Passcode: Func24Oct
- 3. One tap mobile**
+61871501149,,99904262391#,,,,,0#,,594372587# Australia
+61280156011,,99904262391#,,,,,0#,,594372587# Australia
- 4. Dial by your location**
+61 8 7150 1149 Australia
+61 2 8015 6011 Australia
+61 3 7018 2005 Australia
+61 731 853 730 Australia
+61 861 193 900 Australia
Meeting ID: 999 0426 2391
Passcode: 594372587
Find your local number: <https://zoom.us/u/adg2YFynlx>

Accessing the video conference platform:

1. Download Zoom
2. Sign up as a new user, or log in with your username and password
3. Click this link to join the video session
<https://zoom.us/j/99904262391?pwd=dnRJQldUMHkvNDhxQnNQVONKbWE2Zz09>
4. If you are logging with Meeting ID then password is: Func24Oct
5. Turn on video and microphone when joining the session

Troubleshooting steps:

1. **Zoom may not open** if your virus protection software or firewall **blocks** it. In this case you would get the warning message below:



To fix the problem, please **temporarily turn off** your virus protection or firewall.

2. **How to download and install Zoom**

https://www.youtube.com/watch?v=qsy2Ph6kSf8&list=PLKpRxBfeD1kEM_I1Id3N_XI77fKDzSxe&index=1

3. **How to join (describing the two most common methods)**

https://www.youtube.com/watch?v=hIkCmbvAHQQ&list=PLKpRxBfeD1kEM_I1Id3N_XI77fKDzSxe&index=2

4. **Sound Issue:** If your sound is cutting through perhaps it might be because of the band width (internet speed) issue. In this case, if you turn off your video, as a trade-off, you would be able to hear/talk continually with no interruptions.
5. **Microphone does not work:** please press the up arrow (^) next to the microphone symbol at the bottom of the screen (if not visible exit the full screen mode) and select the right microphone. In majority of the cases it is integrated with your webcam device. In this case select your webcam for sound, otherwise select the Windows sound.
6. **No Video Issue:** please press the up arrow (^) next to the “Start Video” symbol at the bottom of the screen and select the name of your webcam device.