

The Centenary of the Passing of 'Abdu'l-Bahá One-Day Seminar

Video platform	Zoom
Click this link to download Zoom software	https://zoom.us/support/download
Seminar date and time	Friday 26 th of November 2021 04:00 pm – 05:00 pm

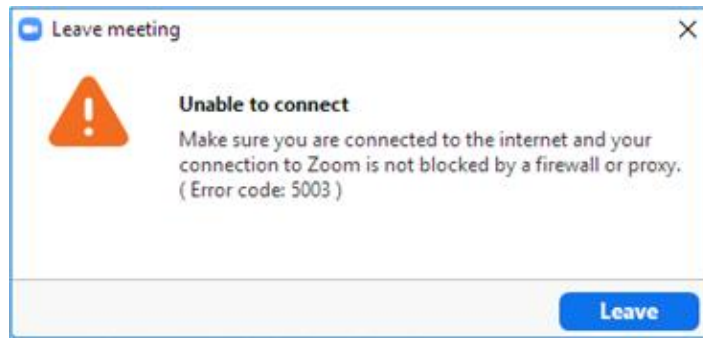
- 1. Join URL**
<https://us06web.zoom.us/j/86529294699?PWD=UDD0BZLVSTRPYUPFTW5ZTLJNAUJGDZ09>
- 2. Meeting ID and Passcode**
Meeting ID: 865 2929 4699
Passcode: 413141
- 3. One tap mobile**
+61370182005,,85986882664#,,,,*8305393759# Australia
+61731853730,,85986882664#,,,,*8305393759# Australia
- 4. Dial by your location**
+61 3 7018 2005 Australia
+61 7 3185 3730 Australia
+61 8 6119 3900 Australia
+61 8 7150 1149 Australia
+61 2 8015 6011 Australia
Meeting ID: 865 2929 4699
Passcode: 413141
Find your local number: <https://us06web.zoom.us/u/kbUibty3vq>

Accessing the video conference platform:

1. Download Zoom
2. Sign up as a new user, or log in with your username and password
3. Click this link to join the video session
4. <https://us06web.zoom.us/j/86529294699?PWD=UDD0BZLVSTRPYUPFTW5ZTLJNAUJGDZ09>
5. If you are logging with Meeting ID, then password is: 413141
6. Turn on video and microphone when joining the session

Troubleshooting steps:

1. **Zoom may not open** if your virus protection software or firewall blocks it. In this case you would get the warning message below:



To fix the problem, please **temporarily turn off** your virus protection or firewall.

2. **How to download and install Zoom**

https://www.youtube.com/watch?v=qsy2Ph6kSf8&list=PLKpRxBfeD1kEM_1lId3N_XI77fKDzSxe&index=1

3. **How to join (describing the two most common methods)**

https://www.youtube.com/watch?v=hIkCmbvAHQQ&list=PLKpRxBfeD1kEM_1lId3N_XI77fKDzSxe&index=2

4. **Sound Issue:** If your sound is cutting through perhaps it might be because of the band width (internet speed) issue. In this case, if you turn off your video, as a trade-off, you would be able to hear/talk continually with no interruptions.
5. **Microphone does not work:** please press the up arrow (^) next to the microphone symbol at the bottom of the screen (if not visible exit the full screen mode) and select the right microphone. In majority of the cases it is integrated with your webcam device. In this case select your webcam for sound, otherwise select the Windows sound.
6. **No Video Issue:** please press the up arrow (^) next to the “Start Video” symbol at the bottom of the screen and select the name of your webcam device.